

 **LucidSound™**

BY

**PowerA™**



# LS10

WIRED GAMING HEADSET

**USER MANUAL**

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# Headset Map

Ear Cushions

Speaker Drivers

Flip-to-Mute Mic

3.5 ft / 1.06 m Hardwired Cable

Headband Rail

Volume Wheel

Media Control Button

3.5 mm Plug

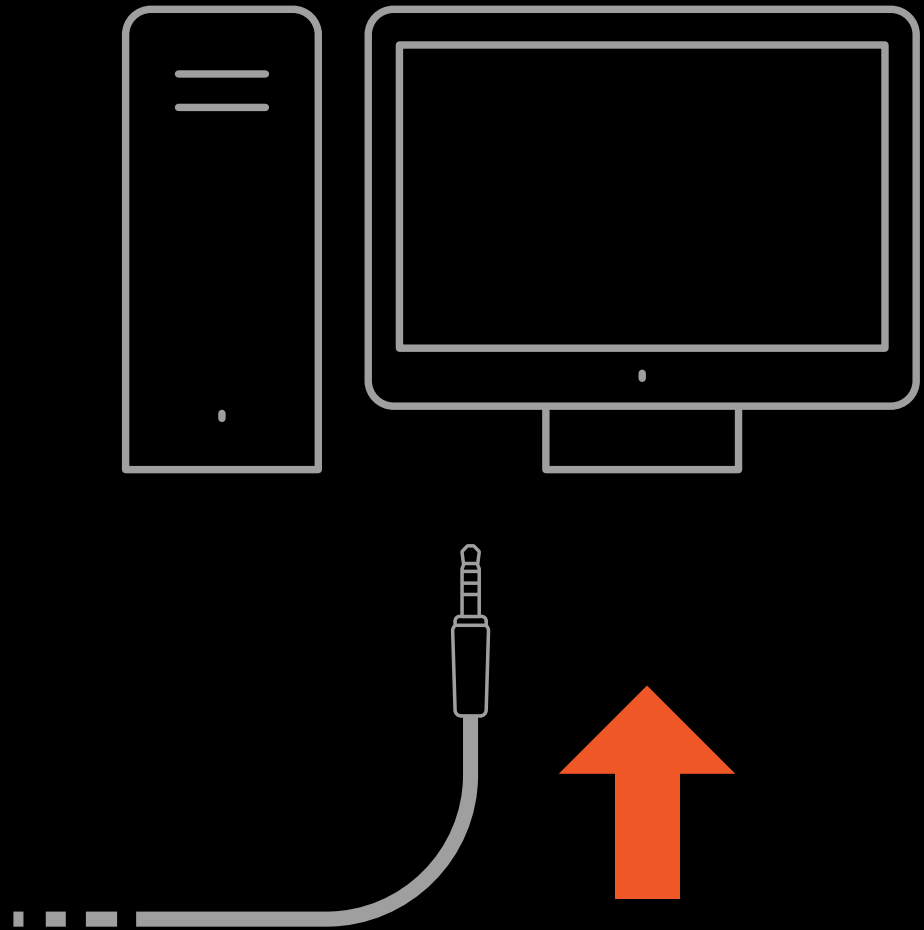
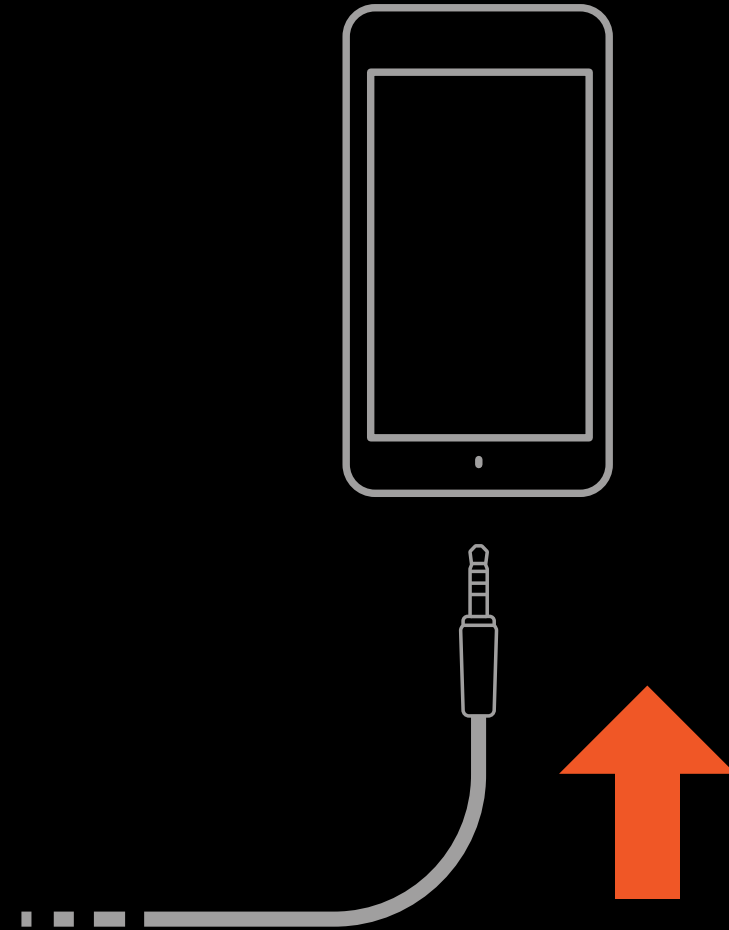


## Contents

- LucidSound LS10  
Wired Gaming Headset
- Quick Start Guide

## Setup

1. Connect the 3.5 mm plug of the headset into the 3.5 mm jack on the controller or device.
2. Follow device instructions to set up sound settings.



## PS5

- To adjust sound settings, go to “Settings” > “Sound”.

## PS4

- To adjust sound settings, go to “Settings” > “Devices” > “Audio Devices”.

## Xbox

- To adjust volume levels, game/chat balance, and mic monitoring via the Xbox, press the Xbox button to open the guide and select the “Audio & music” icon at the bottom.
- To adjust sound settings, press the Xbox button to open the guide and select “Profile & System” > “Settings” > “General” > “Volume & Audio Output”.
  - To activate Windows Sonic, select it under “Headset Audio”.

## Windows 10/11

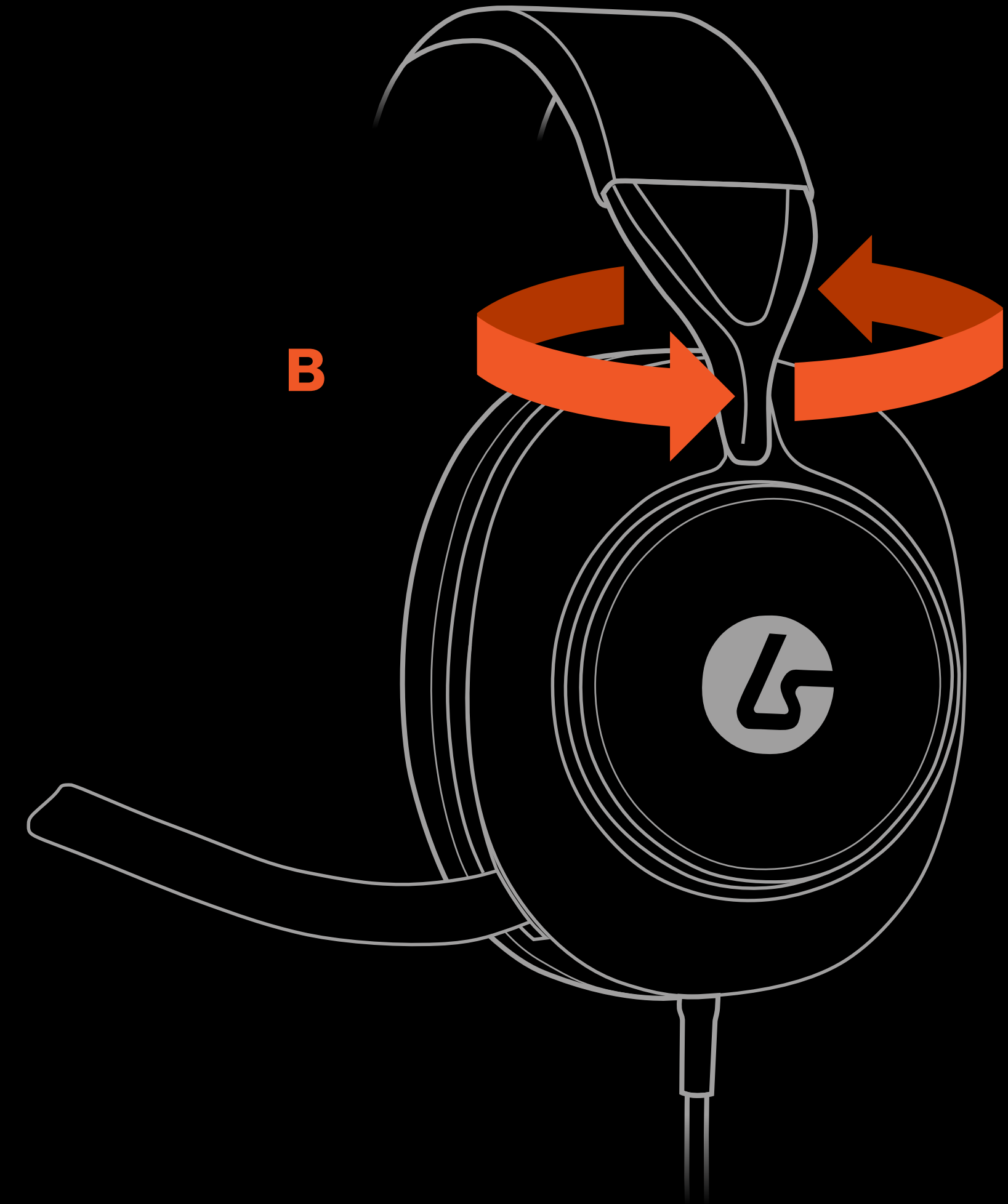
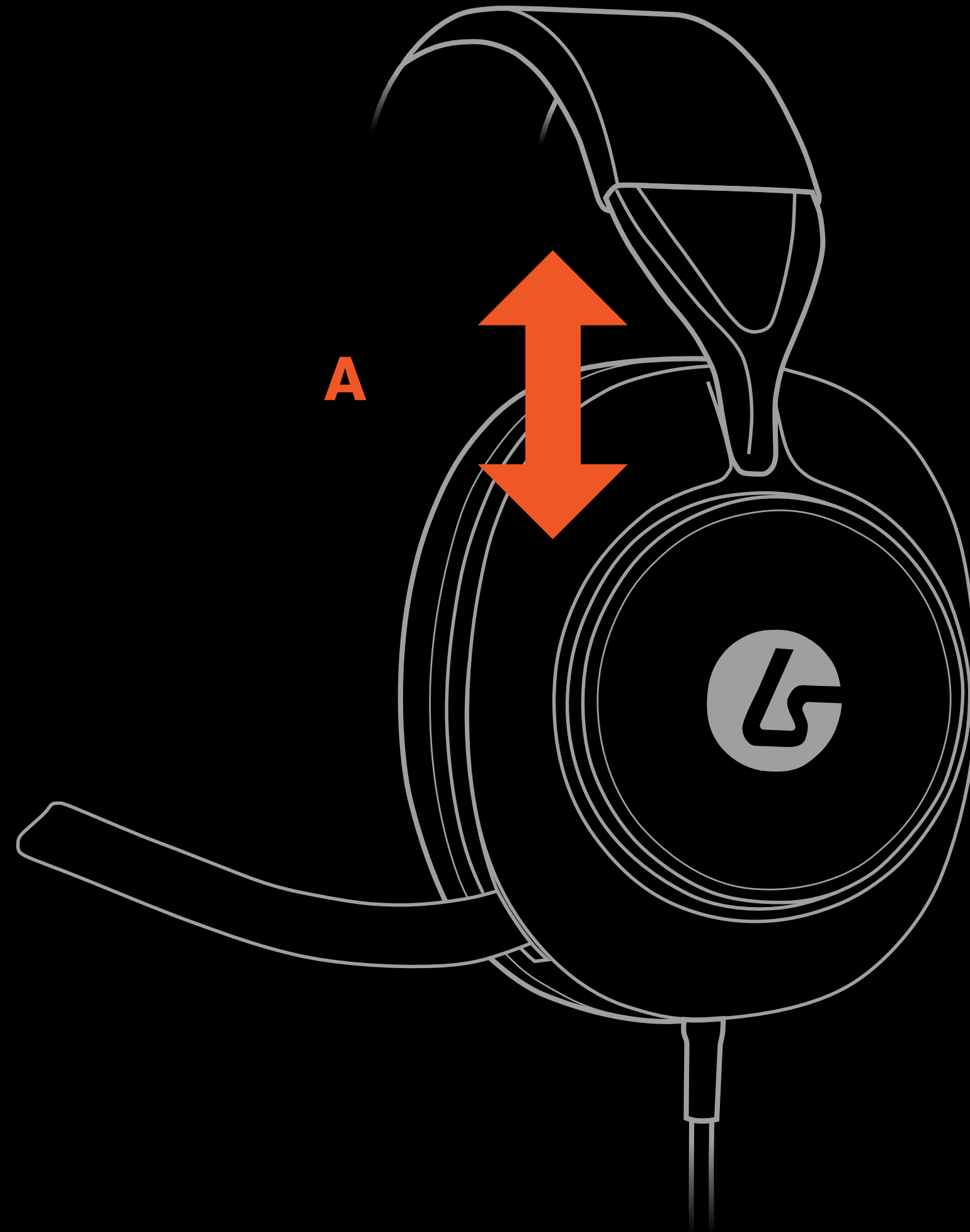
- To adjust sound settings, select “Start” > “Settings” > “System” > “Sound” then select your playback device under “Output” devices.
- To activate Windows Sonic, go into device “Properties” and select “Windows Sonic for Headphones” under “Spatial Sound”, then select “Apply”.

### NOTE:

- *To avoid hearing damage, make sure the volume on the headset is lowered before connecting the headset to the controller and do not use high volume settings for an extended period of time.*
- *Device must have a 3.5 mm jack to use this wired headset. Otherwise, an adapter may be needed (sold separately).*
- *Only some software titles support microphone or chat function. Please check the software title manual for compatibility or support.*

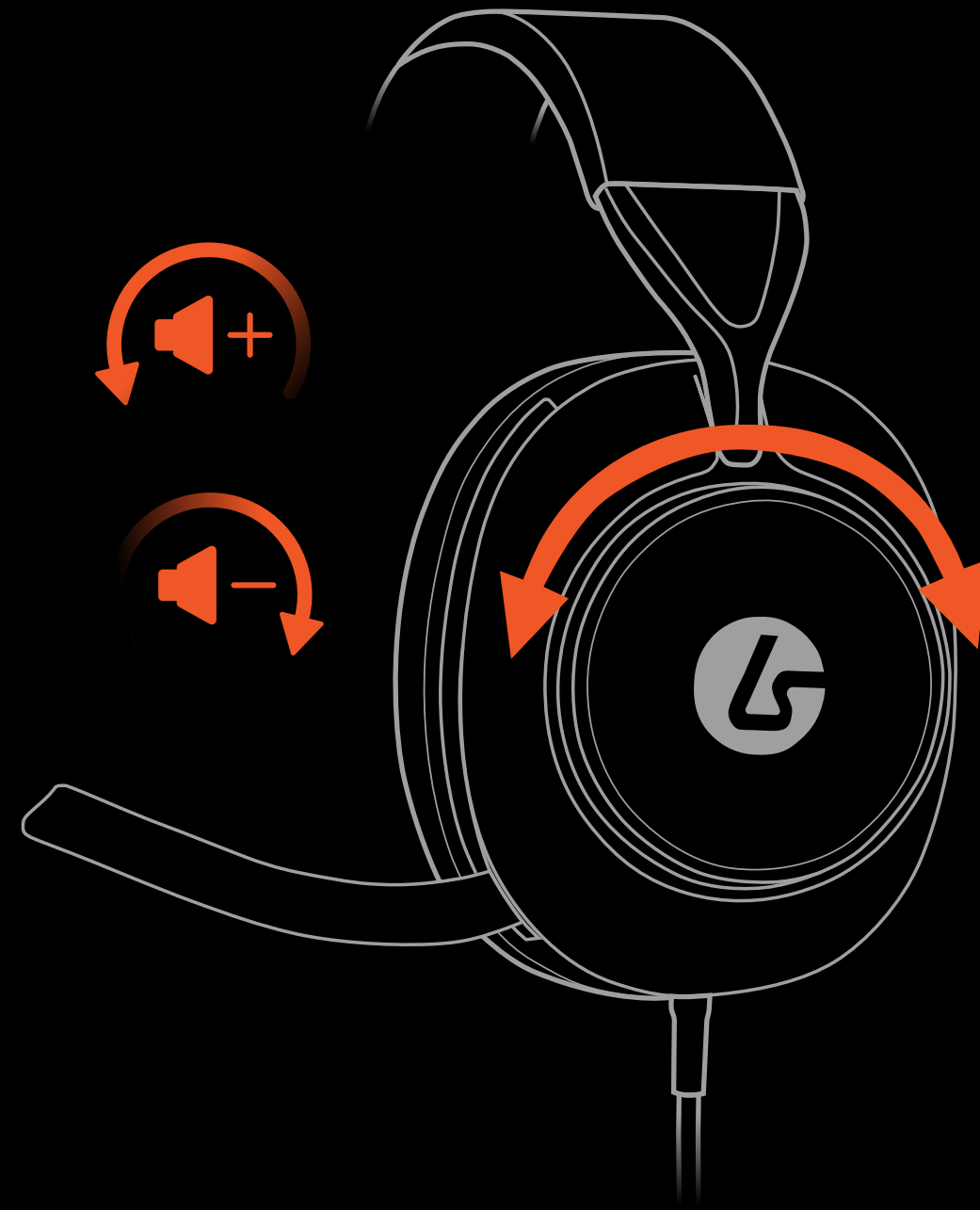
## Adjusting Headset

- To adjust the headband size, move the earcup up or down the headband rail (**A**) to the desired position. The left and right side will need to be adjusted individually.
- The earcups will swivel along the headband rail (**B**) for additional comfort.



## Volume Controls

Adjust volume by turning the volume wheel on the left earcup. Turn the volume wheel counterclockwise to increase volume and clockwise to decrease volume.



### NOTE:

Turn the volume wheel clockwise to minimum volume before placing the headset over your ears to avoid being surprised by high volume. Once the headset is on, slowly raise the volume to a comfortable level.

## Mic Controls

The headset features an integrated flip-to-mute mic. Flip the boom mic down to activate the mic and flip it back up to mute the mic.



### NOTE:

The mic activates once the boom mic is all the way down. Ensure it is all the way down as the mic won't activate if the boom mic is only flipped halfway down.

## Mobile Controls

The left earcup features a media control button that provides the below function on mobile and PCs only.



**Single Press:**

Play/Pause music or answer call/end call

**Double Press:** Skip forward

**Triple Press:** Skip back

### NOTE:

The media control button has no function on consoles and should only be used on mobile or PC devices.

## Troubleshooting

For latest FAQs and support with your authentic PowerA accessories, please visit [PowerA.com/Product-Support](https://www.powera.com/Product-Support).

### Q1. Why do I hear static, no sound, or audio out of one side only?

- A1. Check that the 3.5 mm plug is fully plugged into the controller or device.
- A2. Confirm that the volume is turned up on the headset, controller, or device.
- A3. Confirm that your device has the latest system update or firmware installed. Refer to the device's user manual.
- A4. Unplug the headset and then re-connect it to the device, following the steps in the SETUP section.
- A5. If available, test the headset on another device to confirm it is operating correctly.

### Q2. Why can't my friends hear me?

- A1. Confirm that the boom mic is fully flipped down.
- A2. Flip the boom mic all the way back up, unplug the headset and then re-connect it to the device. Once audio is playing through the headset again, flip the boom mic back down all the way.
- A3. Confirm the software title supports chat function or microphone function by referencing the software title manual. If chat and microphone are supported, check software title menu for audio settings.

## Specifications

### SPEAKERS

Frequency Response . . . 20 Hz – 20 kHz  
Transducer Type . . . . . Dynamic/Moving Coil – 50 mm  
Impedance . . . . . 32Ω  
Maximum Input . . . . . 20 mW  
Sensitivity . . . . . 13 dB ± 3 dB (@1 kHz)  
THD . . . . . < 1% (@ 1 kHz @ 100 dB)

### MIC

Frequency Response . 100 Hz – 10 kHz  
Transducer Type . . . . . Electret Condenser  
Directivity . . . . . Omnidirectional  
Sensitivity . . . . . -45 dB ± 3 dB  
(@ 94 dB SPL @ 1 kHz)

## Contact/Support

For support with your authentic PowerA accessories, please visit **[PowerA.com/Product-Support](https://PowerA.com/Product-Support)**.

## Warranty

2-Year Limited Warranty: Visit **[PowerA.com/Warranty-Policy](https://PowerA.com/Warranty-Policy)** for details.

## Model

UNHSL10G2

## Additional Legal

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