

BY

PowerA

# USIOX WIRED GAMING HEADSET FOR XBOX

USER MANUAL



# **Table of Contents**

#### EN

Headset Map
Setup
Controls
Troubleshooting
Specifications



#### Contents

- LucidSound LS10X Wired Gaming Headset for Xbox
- Quick Start Guide

# Setup

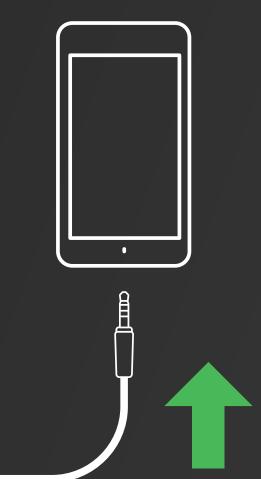
- Connect the 3.5
   mm plug of the
   headset into the
   3.5 mm jack on the
   controller or device.
- 2. Follow device instructions to set up sound settings.



#### Xbox

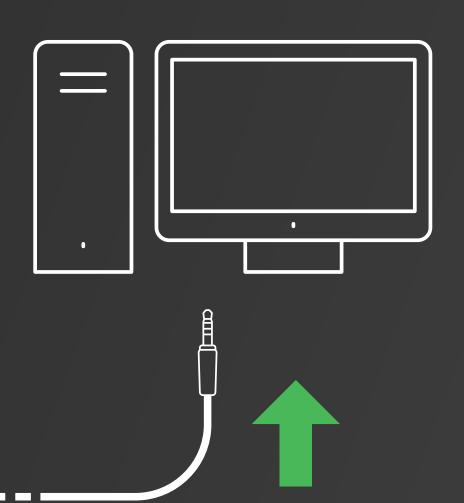
- To adjust volume levels, game/chat balance, and mic monitoring via the Xbox, press the Xbox button to open the guide and select the "Audio & music" icon at the bottom.
- To adjust sound settings, press the Xbox button to open the guide and select "Profile & System" > "Settings" > "General" > "Volume & Audio Output".
  - To activate Windows Sonic, select it under "Headset Audio".





#### **Windows 10/11**

- To adjust sound settings, select "Start" > "Settings" > "System" > "Sound" then select your playback device under "Output" devices.
  - To activate Windows Sonic, go into device "Properties" and select "Windows Sonic for Headphones" under "Spatial Sound", then select "Apply".



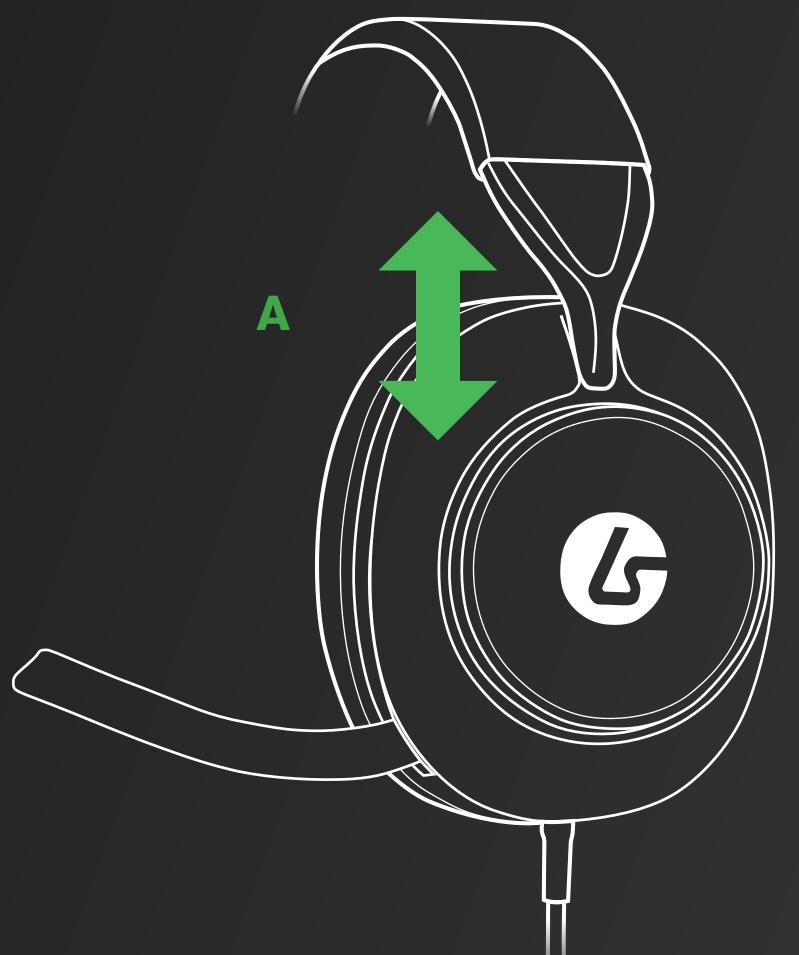
#### NOTE:

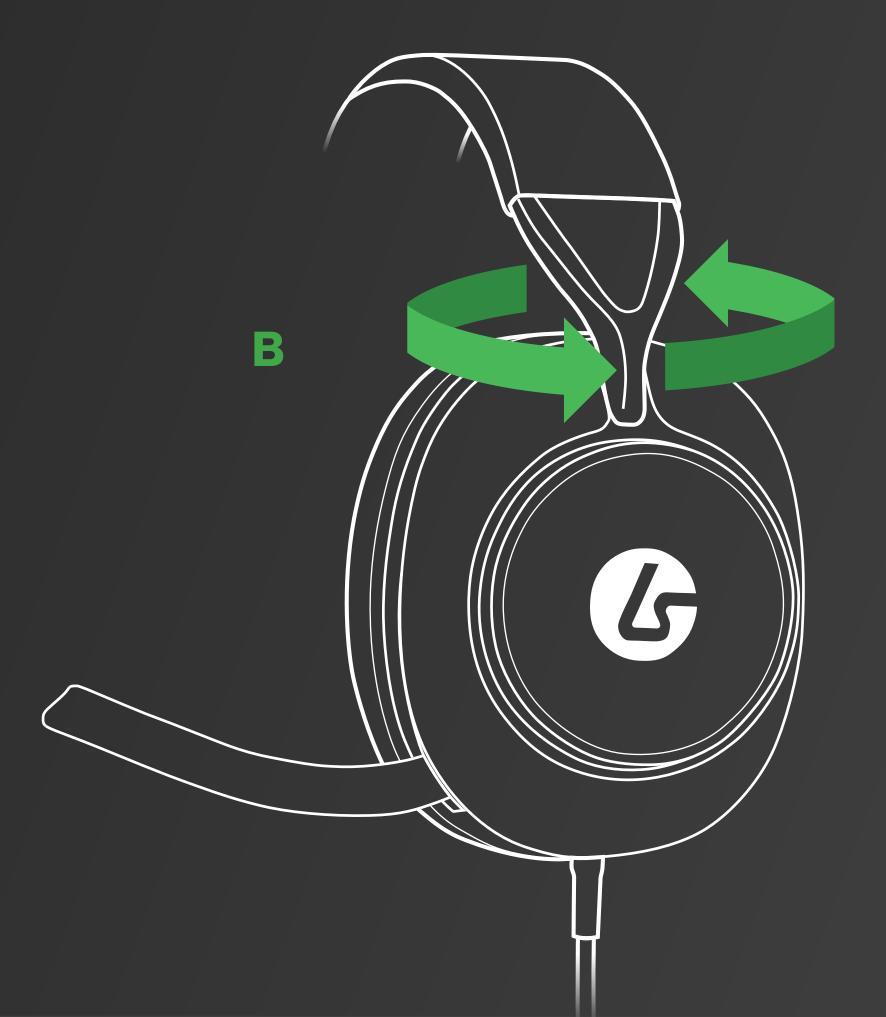
- To avoid hearing damage, make sure the volume on the headset is lowered before connecting the headset to the controller and do not use high volume settings for an extended period of time.
- Device must have a 3.5 mm jack to use this wired headset. Otherwise, an adapter may be needed (sold separately).
- Only some software titles support microphone or chat function. Please check the software title manual for compatibility or support.

# **Adjusting Headset**

• To adjust the headband size, move the earcup up or down the headband rail (A) to the desired position. The left and right side will need to be adjusted individually.









#### Volume Controls

Adjust volume by turning the volume wheel on the left earcup. Turn the volume wheel counterclockwise to increase volume and clockwise to decrease volume.



#### NOTE:

Turn the volume wheel clockwise to minimum volume before placing the headset over your ears to avoid being surprised by high volume. Once the headset is on, slowly raise the volume to a comfortable level.

### Mic Controls

The headset features an integrated flip-tomute mic. Flip the boom mic down to activate the mic and flip it back up to mute the mic.

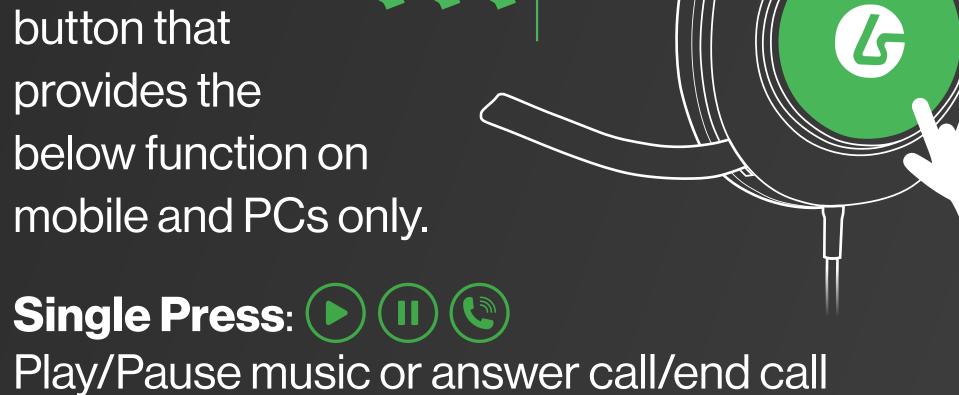


#### NOTE:

The mic activates once the boom mic is all the way down. Ensure it is all the way down as the mic won't activate if the boom mic is only flipped halfway down.

# Mobile Controls

The left earcup features a media control button that provides the below function on mobile and PCs only.



**Double Press**: Skip forward

Triple Press: Skip back

NOTE:

The media control button has no function on Xbox and should only be used on mobile or PC devices.

# Support



# **Troubleshooting**

For latest FAQs and support with your authentic PowerA accessories, please visit **PowerA.com/Support**.

# Q1. Why do I hear static, no sound, or audio out of one side only?

- A1. Check that the 3.5 mm plug is fully plugged into the controller or device.
- A2. Confirm that the volume is turned up on the headset, controller, or device.
- A3. Confirm that your device has the latest system update or firmware installed. Refer to the device's user manual.
- A4. Unplug the headset and then re-connect it to the device, following the steps in the SETUP section.
- A5. If available, test the headset on another device to confirm it is operating correctly.

#### Q2. Why can't my friends hear me?

- A1. Confirm that the boom mic is fully flipped down.
- A2. Flip the boom mic all the way back up, unplug the headset and then re-connect it to the device. Once audio is playing through the headset again, flip the boom mic back down all the way.
- A3. Confirm the software title supports chat function or microphone function by referencing the software title manual. If chat and microphone are supported, check software title menu for audio settings.

Support



# **Specifications**

#### SPEAKERS

Frequency Response . . . 20 Hz – 20 kHz

Transducer Type..... Dynamic/Moving Coil – 50 mm

Impedance . . . . . . . . . 32Ω

Maximum Input . . . . . . 20 mW

THD ..... < 1% (@ 1 kHz @ 100 dB)

#### MIC

Frequency Response . 100 Hz – 10 kHz

Transducer Type.... Electret Condenser

Directivity . . . . . . . Omnidirectional

Sensitivity . . . . . . . -45 dB ± 3 dB

(@ 94 dB SPL @ 1 kHz)

# Contact/Support

For support with your authentic PowerA accessories, please visit PowerA.com/Support.

#### Warranty

2-Year Limited Warranty: Visit PowerA.com/Support for details.

#### Model

UNHSLS10G2

# **Additional Legal**

© 2025 ACCO Brands USA. All Rights Reserved. LucidSound, LucidSound Logo, PowerA, and PowerA logo are trademarks of ACCO Brands.

Microsoft, Xbox, Xbox "Sphere" Design, Xbox Series X|S, Xbox One, and Windows 10/11 are trademarks of the Microsoft group of companies. All other trademarks are the property of their respective owners.





PowerA

ACCO Brands, 4 Corporate Drive, Lake Zurich, IL 60047